

Understanding Facility Charges

Frequently asked questions about fees for hospital-based clinic visits

St. Anne Hospital bills a charge for hospital-based clinic visits. To help you understand what this means, here are answers to some frequently asked questions about these charges.

Q. What is a facility charge?

A. A facility charge includes hospital expenses for a clinic visit that are separate from the cost of the medical provider. You will receive a separate charge from your medical provider for their services. The facility charge includes costs for running the facility, such as supplies, equipment, exam rooms, and St. Anne Hospital staff.

Q. What is a hospital-based clinic?

A. Some of St. Anne Hospital's clinics are classified as hospital-based clinics because they are licensed as outpatient departments of the hospital.

Q. Why does St. Anne Hospital bill facility charges for clinic visits?

A. It is standard practice to bill facility charges to all hospital departments, including clinic visits, to help cover overhead and labor expenses incurred by the hospital to support these types of visits.

Q. How will this charge affect me?

A. It depends on the type of insurance you have.

- If you have Medicaid or Healthy Options, they pay the facility charge in full unless your plan requires you to pay a share of the charge. St. Anne Hospital also has a financial assistance program that may cover your portion of the facility charge if you qualify based on a sliding scale that could go up to 100 percent coverage.

- If you have commercial insurance, some plans apply different benefits to facility charges. This can change how much you owe. For example, you may be responsible for a percentage of the charge in addition to your deductible and co-pay. To clarify, we suggest you ask your insurance provider to find out what your coverage is for hospital-based clinic facility charges.

Q. How much will the facility charges from St. Anne Hospital cost?

A. The facility charge for a hospital-based clinic visit depends on the type of visit you have and what hospital resources it takes to complete the visit. Your patient liability will be based upon your individual insurance benefits. Please contact your insurance provider regarding your specific benefits and cost share.

Q. What should I do if I have concerns about being able to pay for services?

A. We are here to help. Virginia Mason Franciscan Health has a financial assistance program with applications available online at vmfh.org/billing-insurance/financial-assistance-discounts. Should you wish to discuss your options for payment or ability to pay, you may call our financial counselors at (866) 779-4347.