

St. Joseph Medical Center

Visitor Guide

1717 S. J Street
 Tacoma, WA 98405
 (253) 426-4101
www.chifranciscan.org/stjoseph



If you have a compliment or concern, please call our CHI Franciscan Customer Concern Line at 1-877-426-4701

is located in room _____

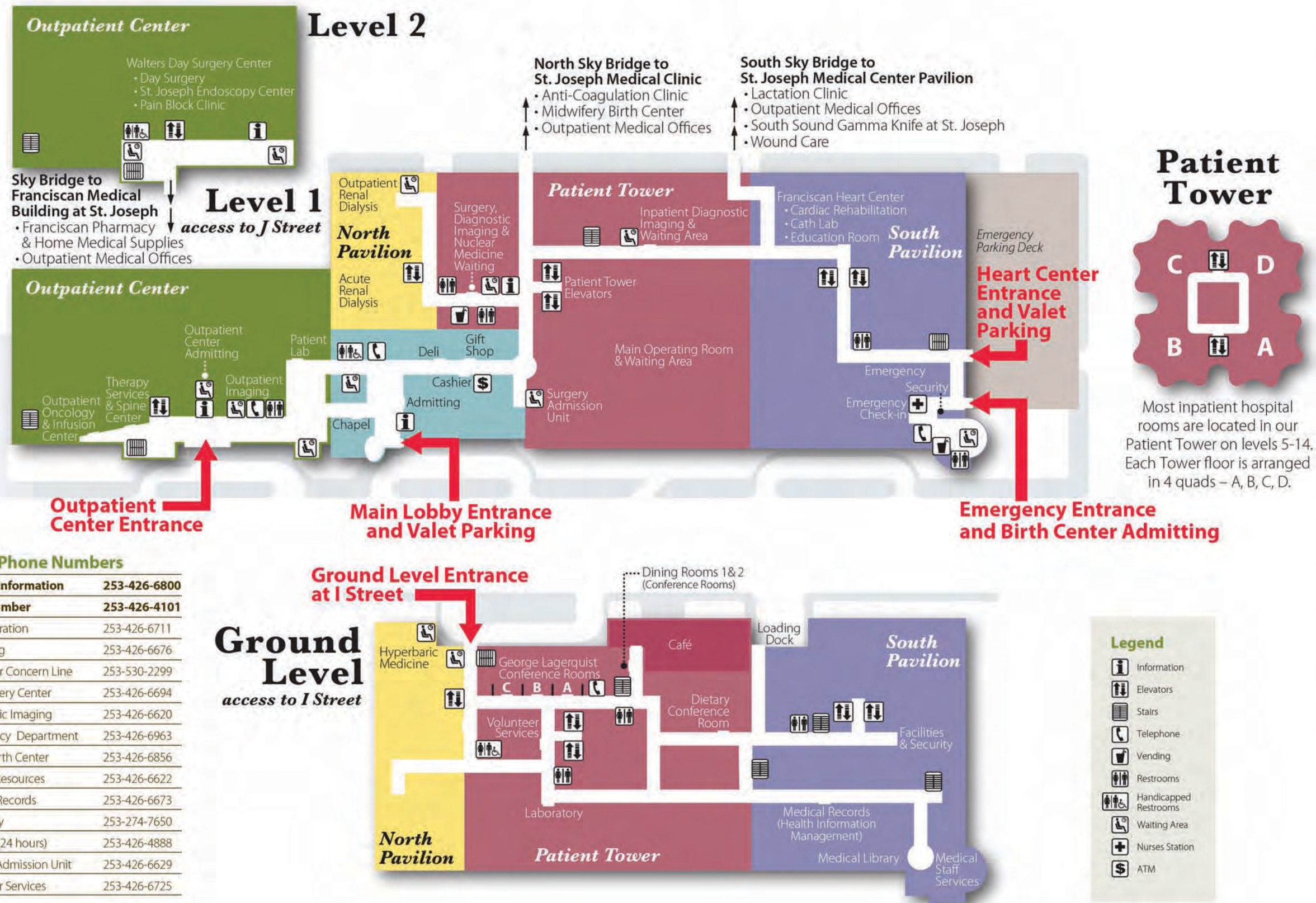
on floor _____



Produced by MedMaps® www.medmaps.com
 #30-1007, 07/18

Departments and Service Destinations

Admitting	Main Lobby	Level 1
Ambulatory Care Center	South Pavilion	Level 2
Anti-Coagulation Clinic	St. Joseph Medical Clinic	Lobby
Cancer Center (Inpatient)	Patient Tower	Level 10
Cancer Center (Outpatient)	Outpatient Center	Level 1
Cardiac Rehab	South Pavilion	Level 1
Cardiac Surgery Recovery Unit	Patient Tower	Level 5
Cardiopulmonary Services	South Pavilion	Level 1
Cashier	Main Lobby	Level 1
Chapel	Main Lobby	Level 1
Conference Room (Dietary)	Patient Tower	Ground
Conference Rooms (Dining Rooms 1&2)	Patient Tower	Ground
Conference Rooms (George Lagerquist)	Patient Tower	Ground
Critical Care Units (ICU, Progressive Care)	Patient Tower	Levels 5, 6, 8
Day Surgery Center (Walters Day Surgery Center)	Outpatient Center	Level 2
Deli (Espresso)	Main Lobby	Level 1
Diagnostic Imaging (Inpatient)	Patient Tower	Level 1
Diagnostic Imaging (Outpatient)	Outpatient Center	Level 1
Dialysis	North Pavilion	Level 1
Emergency Department	South Pavilion	Level 1
Endoscopy Center (GI Lab)	Outpatient Center	Level 2
Family Birth Center/NICU	Patient Tower	Levels 12/14
Franciscan Heart Center	South Pavilion	Level 1
Gift Shop	Main Lobby	Level 1
Human Resources	South Pavilion	Level 5
Laboratory (Main)	Patient Tower	Ground
Laboratory Draw Station	Outpatient Center	Level 1
Medical Records	South Pavilion	Ground
Mental Health Inpatient Services	Patient Tower	Level 11
Midwifery Birth Center	St. Joseph Medical Clinic	Lobby
Neonatal Intensive Care Unit (NICU)	Patient Tower	Level 12
Nuclear Medicine	Patient Tower	Level 1
Orthopedics (Joint Camp)	South Pavilion	Level 4
Pastoral Care	South Pavilion	Level 5
Patient Rooms	Patient Tower	Levels 5-14
Patient Rooms	South Pavilion	Levels 2-3
Pharmacy	Franciscan Medical Building at St. Joseph	Access through Sky Bridge
Security (Lost & Found)	South Pavilion	Ground
Surgery Admitting & Waiting	Patient Tower	Level 1
Therapy Services Occupational Therapy, Physical Therapy, Speech Therapy	Outpatient Center	Level 1
Volunteer Services	Patient Tower	Ground



Visiting Expectations

In respect to our patients and staff, we request that visitors: adhere to our zero-tolerance policy for violent/aggressive behavior; check with nursing staff before giving a patient food or personal items; support a quiet (library-like) environment in patient care areas.

Visiting Hours

Regular visiting hours are 5 a.m. to 9 p.m. daily. After regular visiting hours, visitors must enter through the emergency entrance and check in at the security desk. After hours (between 9 p.m. and 5 a.m.), visitation is limited to two individuals per patient, unless otherwise specified by nursing staff. After-hours visitors are required to display a visitor pass at all times. Children under 12 should be accompanied by an adult at all times.

Valet Service Hours

Main Lobby: 5 a.m. to 5 p.m., M-F, 253-426-4436; Emergency Entrance: 24 hours from 6 a.m. Monday to 6 a.m. Saturday, 253-426-4244; Franciscan Medical Building at St. Joseph: 9 a.m. to 5 p.m., M-F. For weekend vehicle retrieval, call 253-426-4888.

Café (Ground Floor)

6:30 a.m. to 7 p.m., M-F; 7 a.m. to 7 p.m. Saturday-Sunday. Breakfast is served 7-10 a.m.; lunch 11 a.m. to 2 p.m.; dinner 4-7 p.m. Hot meals, grab-and-go items, made-to order sandwiches and espresso are available.

Deli (First Floor, Main Lobby)

6:30 a.m. to 8 p.m. M-F; 10 p.m. to 2 a.m. daily. Hot meals, grab-and-go items, made-to order sandwiches and espresso are available.

Gift Shop (Main Lobby)

8:30 a.m. to 7:30 p.m., M-F; 10 a.m. to 5 p.m., Saturday; 11 a.m. to 4 p.m., Sunday.

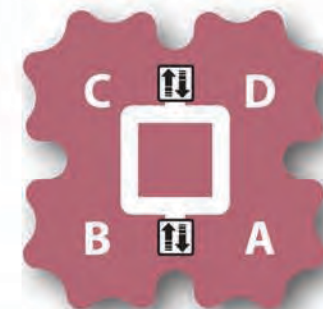
Chapel (Main Lobby)

Open 24/7 for prayer, worship, meditation and reflection. Catholic Mass 11 a.m., Sunday.

Pharmacy (Franciscan Medical Building, Second floor, 253-274-7650)

7:30 a.m. to 6 p.m., M-F; 9 a.m. to 5 p.m., Saturday (closed 12:30-1 p.m.). Most prescriptions can be filled at our Franciscan Pharmacy, which also provides over-the-counter medications, durable medical equipment and more.

Patient Tower



Most inpatient hospital rooms are located in our Patient Tower on levels 5-14. Each Tower floor is arranged in 4 quads – A, B, C, D.

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